

HOUSE RULES

RIGHT OF ADMISSION IS RESERVED

In the interest of safety and to ensure an enjoyable shopping experience the following are strictly prohibited in the mall's internal and external areas:

1. Bicycles inside the mall.
2. Hawkers.
3. Vagrants.
4. Loitering.
5. Informal traders or stalls.
6. Canvassing.
7. Anti-social behaviour of any kind.
8. Tampering with any security or fire-fighting equipment or systems.
9. The wearing of hooded caps, helmets or any headgear deemed to interfere with CCTV surveillance.
10. The wearing of "construction" clothing or hard hats.
11. The wearing of improper attire or being bare foot.
12. Activities of any kind which may jeopardise the safety of any person or any area in any way whatsoever.

Canal Walk is a non-smoking & non-vaping venue – All interior and exterior areas of Canal Walk Shopping Centre are strictly no smoking zones with the exception of designated smoking areas.

THE FOLLOWING ARE FORBIDDEN IN THE COMMON AREAS, CAR PARK AND EXTERNAL AREAS OF THE MALL:

1. Consumption of alcohol.
2. Skateboarding, scooters, wheelies, roller-skating and hoverboarding.
3. Littering and dumping of rubbish.
4. Animals, except for service animals.
5. Firearms.
6. Washing of vehicles, vehicle repairs and storage of vehicles.
7. Consumption of food or beverages in areas other than the food court or designated areas.
8. Shopping trolleys may not be used for any other purpose than transporting your shopping to your vehicle.
9. Removing shopping trolleys from the property.
10. Using shopping trolleys for deliveries.
11. Erecting or displaying handwritten notices or posters.
12. Displays or notices of a political or religious nature.
13. Driving lessons.
14. Swimming and fishing in the canal is strictly forbidden.

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THE FOLLOWING REQUIRE PRIOR WRITTEN CONSENT FROM CENTRE MANAGEMENT:

1. The distribution of pamphlets or brochures.
2. The selling of raffle, charity tickets or any other product in aid of charity.
3. Filming or taking photographs in the centre.
4. Flashmob social media campaigns

PLEASE NOTE:

1. Shopping trolleys may not be used for tenant deliveries.
2. Anyone caught shoplifting will be banned from the Shopping Centre.
3. Canal Walk is a private property and Centre Management reserves its right of admission to any person.
4. Children must at all times be under adequate parental supervision.
5. Groups of youths in excess of 5 (five) persons must be supervised.
6. Groups of children or minors in excess of 3 persons must be properly supervised and accompanied by a parent or guardian.
7. All persons entering these premises, including the parking, are deemed to consent to the person and property being searched.
8. In the interest of the safety and security of the Shopping Centre, our customers and tenants, no protest action of any kind may take place within Canal Walk. All lawful protest action may only take place in the area designated by the Shopping Centre. To the extent that any protestor or group of protestors wishes/wish to protest at Canal Walk, such protestor or group of protestors must, prior to the protest action taking place, request the Centre Management of the Shopping Centre, to point out to them, where the permitted designated area is in respect of their protest. Moreover, and to the extent that any protest takes place at the Shopping Centre, protestors must adhere to the following-
 - Protestors must, prior to any protest taking place, inform the Centre Management of the nature and duration of the protest and the amount of people that will be participating in the protest;
 - Protestors may not carry any placard or any other paraphernalia in support of their views or the protest;
 - No face masks or hoodies may be worn by any protestor;
 - Protestors may not incite or provoke customers or tenants;
 - All protest action must take place peacefully;
 - All protestors must be unarmed;
 - No violence of any kind will be permitted; and
 - No protest action may take place within the Shopping Centre. Such conduct will only be permitted in the area designated by the Centre Management of the Shopping Centre.
9. Centre Management reserves its right to amend the house rules from time to time without prior notice.

CANAL WALK